

Food Protection Management

2023 | Lubbock County Cory Edwards, CEA-FCH

RELEVANCE

Foodborne illnesses are a public health burden and contribute a significant amount to the cost of health care each year. Foodborne illnesses are preventable and typically underreported. Many cases go unreported due to people not seeking medical care for mild cases. A small percentage of foodborne illnesses are the result of identified foodborne outbreaks. These illnesses certainly pose a public health risk, but can present certain populations with many challenges.

- Children under 5 years old have the highest incidence of lab-confirmed infections from some foodborne pathogens.
- Pregnant women, adults over 65 years old and those with compromised **immune systems** are at higher risk of hospitalizations and death from foodborne illnesses.

The Texas Health and Safety Code, Texas Food Establishment Rules states that food establishments handling, preparing, or serving exposed time/temperature control for safety foods, are required to have a certified food manager on staff at all times. These rules also state that all food employees should complete an accredited food handlers program within 60 days of employment. In many cases, well-trained food handlers are more valuable employees.

Texas A&M AgriLife Extension Service Food Protection Management program was developed to meet the need for quality food safety education in Texas retail food establishments. Our hands-on Certified Food Managers course equips employees with the latest in food safety principles and practices, and prepares them for the National Certified Food Manager's Exam. The 2-hour food handler program is accredited by the Department of State Health Services, and trains frontline food service workers on the basic principles of food safety. The Cooking Up A Cottage Food Business one-shot program discusses the Texas Cottage Food Law and Cottage Food Business basics.

RESPONSE

Family and Community Health Committees and residents across District 2 have identified the need for food safety education programs. An agent team of Family and Community Health Agents from Lubbock, Hockley, Floyd, Hale and Lamb Counties and Health Agent from Castro, Hale and Lamb counties joined together to offer Food Managers Courses across District 2. We were able to offer four food managers courses in the year 2023. The agent team hosted one Cooking Up a **Cottage Food Business class** in Lubbock County (as requested by community members). Individual agents were also able to offer food handlers courses in **their home counties** as shown in the results section.

Target Audience

• These programs targeted potential Food Managers, Food Service Workers and Cottage Food Business Owners.

Partnerships & Collaborators Certified Food Manager's Course

- Lubbock Restaurant Association
- Texas DSHS Public Sanitation & Retail Food Handlers Course Lubbock Food Safety Supervisor
- Burger King Regional Manager
- South Plains College Biology Dept.
- Plainview High School

- Cottage Food program participants
- Wild S Eats restaurant

VALUE STATEMENT

Food Safety Education

Both those who work in food-service establishments and those who simply cook in their own kitchens benefit from Texas A&M AgriLife Extension's food-safety education programs. The resulting improvement in safe food handling benefits consumers by helping prevent food-borne illnesses and the public health care costs they cause.

AMERICANS

get sick from a foodborne diseases each year in the United States



known pathogens that can cause foodborne illness

S15.6 BILLION

estimated cost of foodborne illness each year in the United States





RESPONSE EXAMPLE

Certified Food Managers

Using the Texas A&M AgriLife Extension "Food Safetv: It's Our Business" course book, handouts and curriculum, the District 2 agent team was able to offer four in-person Certified Food Manager courses. This course is designed to be delivered using a teamteaching approach and utilizes handouts, videos, guest speakers, PowerPoint presentations and a printed course book.

The Certified Food Manager course consists of two days of intense education and training. Participants also complete the National Restaurant Association ServSafe Exam at the end of the second class day. Once a participant passes the ServSafe exam, their certification is valid for five years.

Utilizing the Texas A&M AgriLife Extension Food Handlers curriculum, agents are able to offer education and training to food service workers in their counties.

Food Handlers

The food handlers curriculum is a **two**hour training course, designed for inperson delivery, but can be completed online too. The course uses *PowerPoint* presentations, handouts and real-life examples to teach the importance of safe food handling procedures. Upon completion of the Food Handlers course, the participant's food handlers card is valid for two years.

Cooking Up a Cottage Food Business Utilizing the presentation and handouts developed by Texas A&M AgriLife Extension Food Safety Department the District 2 agent team was able to offer a **3-hour course** in Lubbock County. This course provided education related to Texas Cottage Food Law - what can and cannot be sold, packaging requirements, recipe requirements and Cottage Food business basics. Food Handler Certification was also offered to these course participants. The DSHS Sanitarian was guest speaker and available for question-and-answer session with the participants.



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EVALUATION STRATEGY

- The Certified Food Managers course offers a pre/post test to evaluate the amount of knowledge gained and intent to adopt best practices. Passing the ServSafe Exam also demonstrates knowledge gained.
- The **Food Handlers course** is evaluated using a **pre/post survey** to measure the amount of knowledge gained.
- Cooking Up a Cottage Food Business is evaluated using a post-survey to measure participant intention to use best practices under Cottage Food Law.

RESULTS

Certified Food Manager Course



54 participants (adults & youth)



- 75% Hispanic/22% Caucasian
- Lubbock Co. 16 participants
- Hale Co. 28 participants
- Hockley Co. -10 participants

*numbers reflective of team teaching



67% increase in knowledge **ON PRE/POST TEST**

44% passed National **Certification Exam** ON FIRST OR SECOND ATTEMPT

74% of participants had *not taken the* National Certification Exam before this course

Intent to Adopt Best Practices

24% increase in intent to <u>use a food thermometer</u> to always check doneness of food 13% increase in intent to use soap when washing hands

Cooking Up A Cottage Food Business 24 participants (95% female)



92% plan to utilize cottage law information



87% plan to utilize proper labeling of products

Food Handlers Course



58% reported using recommended canning practices & 53% plan to implement them



25 participants

- 25 ADULTS
- 100% Female 24% Hispanic
- 4% Multi-Racial
- 60% Caucasian

*numbers reflective of

12% African American

10.4% increase in knowledge

ON PRE/POST TEST



84% have taken a class with **Extension**



satisfaction

36% of participants have *not worked in food service* before.

Quotes from Participants

"Speakers are very knowledgeable of the laws and regulations - impressive." -Cooking Up a Cottage Food Business participant

programming conducted in Lubbock County

FUTURE PROGRAMMING

I will continue to offer Food Handler trainings upon request. We will offer another Cottage Food Training in the Spring of 2024. Our District 2 Food Safety Agent Team will continue to offer Certified Food Manager trainings across the district in 2024 as

